

## Komatsu Forklift

Komatsu Forklift U.S.A. Inc., a member of the Komatsu Ltd. family, has an encouraging reputation for building rugged and dependable forklifts. They are known globally as a business who has a proud heritage and who maintains a standard of excellence in equipment production and intention.

Komatsu Forklift U.S.A., Inc., a branch of Komatsu Forklift Co., Ltd., International Division and Komatsu Utility Co., Ltd remains loyal to their vision of a better tomorrow. Komatsu's legacy started back in 1921, in Japan, when Komatsu Ltd started operations as a producer of construction and mining equipment. Very soon the company grew into an industry leader and was accountable for building Japan's first contemporary bull dozer and farm tractor.

Komatsu has grown into a global giant over the previous couple of decades thanks to their competence and strength in the field of logistics, mining, excavating and construction. Utilizing modern concepts and technological superiority, they continue to be at the forefront of these industries.

Ever since 1945, Komatsu Forklift Co. Ltd has matured tremendously. Using modern design techniques and superior production capabilities, Komatsu has distinguished themselves through the construction of reliable and durable lift trucks that consumers from around the globe have come to depend on. In 1976, Komatsu Forklift U.S.A., Inc was created to satisfy the ever-increasing demand for its products in the North American market. To improve costs and efficiencies, a contemporary plant was developed in Covington, Georgia in 1990, to merge all U.S. Komatsu Forklift product support and production operations.

Remaining one of the principal suppliers and manufacturers of durable and innovative lift trucks in our day, Komatsu Forklift U.S.A., Inc continues to meet their customers' wishes globally. Central and Latin America, Mexico, the Caribbean and South America are home to many of Komatsu's satisfied customers along with their North American clients.

After countless years of establishing and retaining quality customer service bonds with clients, Komatsu Forklift understands that satisfying the requirements of the customer is vital. Komatsu starts all new projects and product developments with the customer's input. By welcoming contributions and criticism, they are able to ascertain customer wants and expectations then cultivate innovative creations and then manufacture to exceed Komatsu Engineering Standards. Assuring consumers that quality is premeditated from the beginning and continued through the production, service and sales processes, allows Komatsu to end up with a superior product from start to finish.

Komatsu engineers are specialized professionals in crafting lift trucks, construction equipment and heavy duty equipment. Their design skill and competence assures that every new piece of equipment will hold up in the toughest environments and be able to survive the roughest applications. Adherence to stringent engineering principles permits Komatsu Forklift to satisfy ISO 9001 standards. Computer aided design and stringent internal quality standards all contribute to top-quality forklift products. Komatsu Engineering Standards translate the current and innovative technology used in advanced mining and construction equipment into world class equipment.

The contemporary plant in Covington, Georgia has all the essential requirements for full scale production. This facility can take unprocessed steel and manipulate it by preparing, welding, and fashioning it. When assembled and painted the lift trucks are ready to leave the plant and enter the market. Maintaining quality control through the duration of the production process, assures clients that the quality is built into Komatsu's products from the very beginning.

Komatsu believes that since a product is only as worthy as the individuals who sell and support it, their dealers make all the difference. Komatsu Forklift is proud of their committed seller networks who strive to exceed expectations. Specialized in all aspects from sales, service or operating education, or aftermarket support, their diverse network of experienced and capable experts are available. Komatsu Forklift Dealer locations across the nation have a Komatsu OEM parts on-hand to offer the necessary service required to keep customers' operations running fluently. Computerized, real-time access with next day transport from their highly automated supply hub is another option. The online K-Link system assists dealers with online parts management, service and acquisition for all major lift truck models.

At Komatsu Forklift U.S.A., Inc. they acknowledge that their world-class businesses rely on Komatsu lift trucks in their daily operations. So Komatsu focuses their attention on their nationwide account consumers allowing them to benefit from an original partnership that lets them adapt their relationship in order to raise consumer output and profits. Komatsu nationwide account clients have access to on-line parts and operations support system and a inclusive fleet administration program, providing the ability for Komatsu to be their total solution for any lift truck concerns.

The reliable and efficient personnel at Komatsu Forklift U.S.A., Inc., are focused on offering their clients an exceptional experience no matter whether it is through sales, education, maintenance, or aftermarket support. They want to make sure the level of customer service provided will help their clients meet or exceed their goals and build a flourishing business/client relationship in the process. Komatsu strives to be familiar with each of their customers' unique methods of doing business and enjoys working together to develop an arrangement to best insure their ongoing success.

Komatsu encourages you to get in contact with one of their many community Komatsu forklift sellers to learn more about the several goods and services available. Customer satisfaction and support are two of the companies top priorities and it is easy to see why thousands of clients world-wide depend on the Komatsu family of products on a daily basis.